



March 18, 2015

To Whom It May Concern

We had the privilege of having Sonja Lauren of The Covered Smile Lecture Series present at our Greater Capital District Dental Symposium in 2014. Ms. Lauren captured the audience with her story of her life experience with the dental profession in her childhood. Her story of overcoming her dental experience and later to work as a dental office manager was inspiring. Those attending learned many valuable insights on how to improve the patient experience. Amazing story...wonderful presentation...powerful woman.

The Third District Dental Society would highly recommend Sonja Lauren and the Covered Smile Lecture Series for your dental education programs for the whole dental team.

We wish Ms. Lauren great success in her future bringing this story to other dental professionals.

Best Regards,

Kathleen Moore
Executive Director